



Kensington Student Services

A wholly owned subsidiary of MPW Ltd.



Welcome Pack: Birmingham

Your guide to settling into KSS Residences

www.kss.co.uk

Your place in Greenfield Crescent Students Residence has now been booked and confirmed. We are looking forward to welcoming you in September.

Important Pre-Arrival Information

You must notify the Accommodation Team of your arrival date and time no later than by 29th August 2018. To do so, please email KSSBirminghamBookings@kss.co.uk

Once you have arrived on site, the Reception Team will be able to assist you with checking into the accommodation as well as show you to your room. In the event of your arrival taking place out of hours, a contact telephone number for a member of staff will be widely advertised to ensure you are shown to your room swiftly.

Contact Details

Phone 07985 261252
Email greenfieldcrescent@kss.co.uk

Accommodation Team

Jamie Brookes
Residence Manager

Pam Ndong
Accommodation Officer

Sam Phoenix
Senior Resident Assistant

Miksha Brown
Resident Assistant



12-15 Greenfield Crescent, Birmingham B15 3AU

Greenfield crescent is in Edgbaston in Birmingham, it is easily reached by either public transport or taxi from Birmingham International Airport.

By Taxi

If you are thinking about travelling by taxi when you arrive you will need to book your taxi at least 3 days in advance.

Heathrow to Birmingham by taxi is likely to take two hours or more and will cost in excess of £250.00.

Pre-booked Airport Transfer

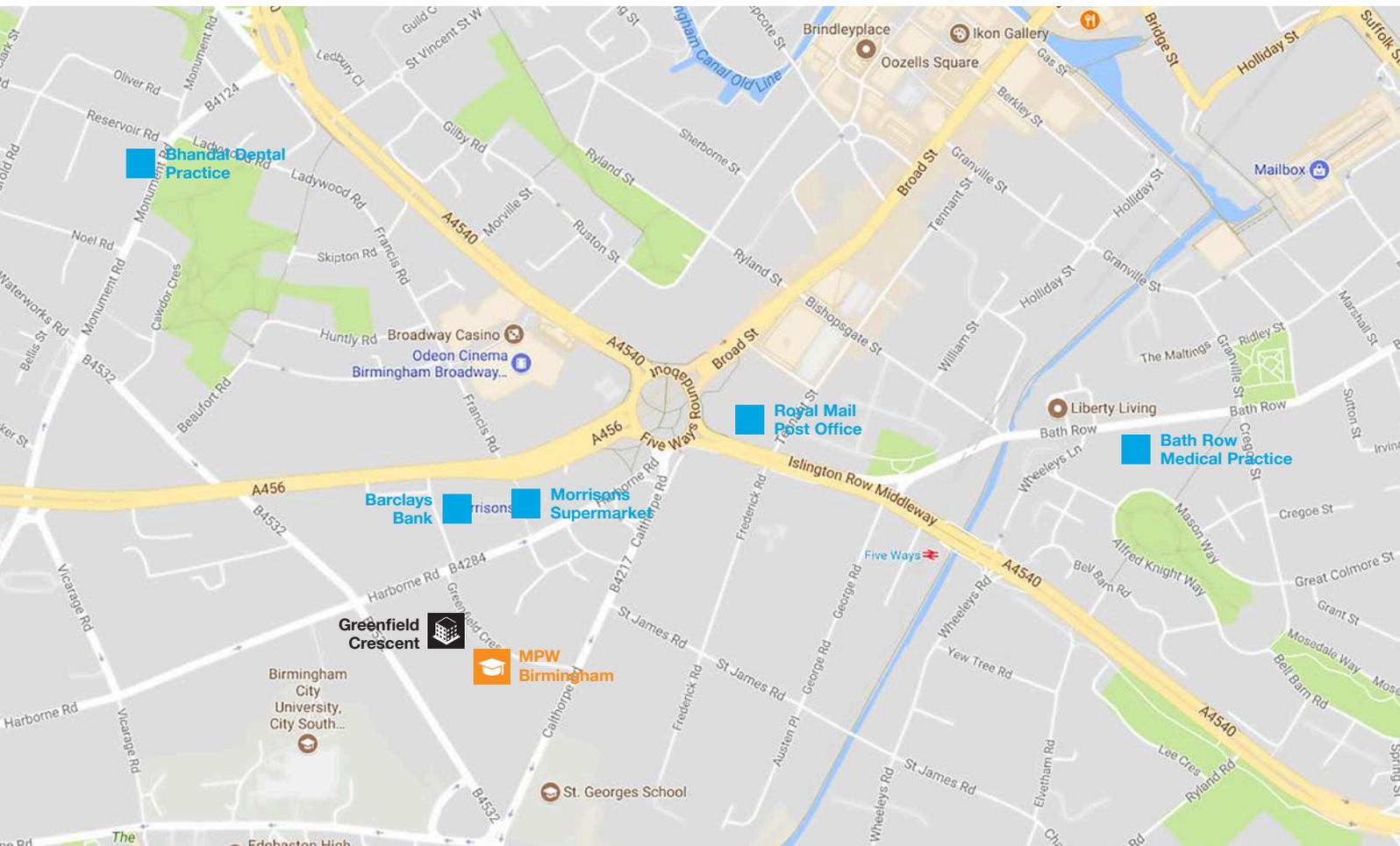
If you would like to book a taxi in advance contact the team at KSSBirminghamBookings@kss.co.uk. We can help you to arrange transfers from airports at an affordable price. All airport transfer details will be provided by 31st August.

By Public Transport

From the airport you can use the nearby railway station to get to Birmingham New Street and then London Midland services to Five Ways. The residence is only 10-15 minutes walk from the station.

Train:

After arriving at either of Birmingham's main Railway stations please go to New Street Station that is close to the centre of the City near to the Bull Ring. From New Street Station the easiest way is to go to Five Ways station and then the residence is only a 10 minute walk from there.



You will have your own bedroom with...

- A bed
- Bedding, including pillows and duvet
- Bed linen (Fresh linen weekly)
- Towels (Fresh towels weekly)
- A desk with drawers and chair
- Wi-Fi

You will have access to a bathroom with...

- Shower
- Sink
- Toilet

You will have access to...

- Living Room with sofa, coffee table, TV and Wi-Fi
- A washing machine
- Vacuum cleaners, mops, brooms, irons, and basic first aid equipment from the Reception Team

You will have access to a kitchen with...

- Sink
- Fridge/Freezer
- Hob
- Kettle
- Toaster
- Crockery (Plates, bowls, mugs)
- Cutlery
- Kitchen utensils
- Pots and frying pan
- Dining table and chairs

Meal Arrangements

- Breakfast is available in each of the shared kitchens. Fresh breakfast items are provided and re-stocked daily. The Accommodation Team will manage this on-site.
- Students on the Meal plan will be served their freshly prepared evening meal 7 nights a week in designated communal kitchens.
- Lunch and dinner are the residents own arrangement whether onsite at the Residence, in the MPW college or in the local area.

What to Bring With You

Warm Clothes

September is usually warm in Birmingham but you may need a jacket, especially if arriving at night! Winter is quite cold so you will need a warm coat, hat, gloves and scarf during the winter.

Waterproof Clothes

The climate in the UK is famous for being very wet going into the autumn and winter months, so good quality waterproofing is a must for anyone visiting or residing in the UK.

Adapter Plug

Any electrical item will need an adapter to work in the UK. Remember to bring adapters for hairdryers, phone/laptop chargers, etc. We will check to make sure these are safe and can tell you where you can buy adapters.

Cash

There may be something you want to buy once you arrive in the UK. This may be as simple as a drink at the airport or a snack. It will be useful to have British Pounds (GBP) with you to get this.

What to Expect During Your First Week

There is a lot to arrange during your first week. You will need to do the following:

- Collecting your BRP
- Register with a GP
- Open a Bank Account
- Police Registration
- Buy a UK mobile phone
- Buy Groceries
- Plan your journey to college

You may also want to:

- Buy a NUS card for students discounts
- Update your insurance

The Accommodation Team will arrange tours to the local areas. The tour will show you the local areas that you will need: Station, bus stops, shops and restaurants. The Accommodation Team have maps and information about the local area and activities in the City. See them whenever you have any questions.

Proof of Address Letters

A proof of address letter is an important document that confirms where you live, you will need this to set up a Doctors registration, open a UK bank account and for other important registrations.

You can request a letter from the College to prove your address, you should ask at college reception to get your letter or if you need any help when you arrive.

Registering with a Doctor

All student visitors to the UK are entitled to free medical care from a doctor and you are required to register with your local doctor when you arrive. You will be given a GP registration form upon arrival and the Accommodation staff can assist you in completing it. Once the form is complete you will need to take it to the local doctor's surgery together with your passport and a letter as proof of address. Once registered you are given an NHS number and can book appointments to see your doctor when you are unwell.

Your local Doctors Surgery is:

Bath Row Medical Practice

First Floor- The Colston Suite
Attwood Green Health Centre
3 Bath Row
Birmingham
B15 1LZ

Police Registration, Council Tax and Bank Accounts

Some students are required to register with the Police when they arrive in the UK, or if there is a change of circumstances like:

- Moving to a new address
- Change visa

If you have a visa and are required to register with the Police, police registration takes place via the College. Please speak to your Accommodation Team or the College International Officer for more information.

As a student, you are exempt from paying council tax, however, you may be asked for evidence that you are a student. If you receive any letters about council tax do not ignore it, show it to a member of the Accommodation Team or your College who will help you.

Opening a Bank Account is important for keeping your money safe, allowing you to pay for things safely, and it makes receiving transfers from home easier, too. Banks will usually want proof of ID and evidence that you are a student so ask in college reception for help.

Insurance

All KSS residents must arrange their own insurance policy for their own items either in the hall or when out and about. There is no cover included in the cost of your room. There are multiple providers for Student Insurance such as Endsleigh or Cover4Students.

Social Calendar

The KSS Accommodation Team will arrange trips, activities, and events throughout the academic year; we want students to see the best that Birmingham has to offer! Students are welcome to suggest their own trips that the Accommodation Team can help to arrange. The Team can arrange transport, catering, and can often get discounts on tickets.

The Accommodation Team will canvas students for ideas of the events you would like to attend along with organizing and running some events that are pre-planned. Please speak to the team about any ideas you have.

Students will get regular updates throughout the year of upcoming events.

Important Document Checklist

- Confirmed Guardian details
- Your UK mobile number
- Any updated medical information
- Photo ID
- MPW registration and/or offer letter

On Site Team Information

Part of living at KSS accommodation means that there is support available to you 24/7 should you need it. Our site team is available to chat throughout the day either face to face, via email or on the phone. The team consists of an Accommodation Officer, Senior Resident Assistants and Resident Assistants who work on a rota basis which will be communicated to you upon arrival.

You will be required to be present for early morning and evening curfew checks so please ensure you have read through the House Rules prior to arrival for details surrounding those.

Contact Details

Phone	07985261252
Email	greenfieldcrescent@kss.co.uk
Address	12-15 Greenfield Crescent, Birmingham B15 3AU

KSS Contact Information

enquiries@kss.co.uk
0207 244 1960

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