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Kensington Student Services

A wholly owned subsidiary of MPW Ltd.



# Welcome Pack: Cambridge

Your guide to settling into KSS Residences

[www.kss.co.uk](http://www.kss.co.uk)

Your place in our Cambridge Accommodation has now been booked and confirmed. We are looking forward to welcoming you in September.

## Important Pre-Arrival Information

You must notify the Accommodation Team of your arrival date and time no later than by 24th August 2018. To do so, please email [KSSCambridgeBookings@kss.co.uk](mailto:KSSCambridgeBookings@kss.co.uk)

Once you have arrived on site, the Reception Team will be able to assist you with checking into the accommodation as well as show you to your room. In the event of your arrival taking place out of hours, a contact telephone number for a member of staff will be widely advertised to ensure you are shown to your room swiftly.

## Contact Details

Malta Road	07961077209
Email	<a href="mailto:maltaroad@kss.co.uk">maltaroad@kss.co.uk</a>
Tripos Court	07495675602
Email	<a href="mailto:triposcourt@kss.co.uk">triposcourt@kss.co.uk</a>

## Cambridge Accommodation Team

**Lucia Verano**  
*Residence Manager*

## Malta Road Team

**Pauline Kennedy**  
*Accommodation Officer*

**Rich Warner**  
*Resident Assistant*

**Osinachi Ekeagwu**  
*Resident Assistant*

## Tripos Court Team

**Thomas Sutton**  
*Accommodation Officer*

**Marques Hardin**  
*Resident Assistant*

**Lida Efstathopoulou**  
*Resident Assistant*



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1a-3b Malta Road, Cambridge CB1 3PZ

Tripos Court, 10 Homerton Street, Cambridge CB2 8NX

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Malta Road is off Mill Road one of the most diverse and cosmopolitan roads in Cambridge, home to many independent businesses and cafes.

Tripos Court is off Hills Road one of the main thoroughfares into the city. It is a lively area with a large retail leisure park and the Cambridge base of the lawn tennis association near the residence.

## By Taxi

If you are thinking about travelling by taxi when you arrive to any of the London airports you will need to book your taxi at least 3 days in advance. Please see the links below about booking taxis. Taxi from Heathrow to Cambridge will cost at least £140.00 if booked in advance.

## Pre-booked Airport Transfer

If you would like to book a taxi in advance contact the team at [KSSBirminghamBookings@kss.co.uk](mailto:KSSBirminghamBookings@kss.co.uk). We can help you to arrange transfers from airports at an affordable price. All airport transfer details will be provided by 31st August.

## By Public Transport

### From Heathrow:

Take the Piccadilly Line from Heathrow Underground Station to King's Cross Station. There take the train to

Cambridge Station. You can either get a taxi from the station or walk which will take about 15 minutes maximum to either the Malta Road or Tripos Court residences.

You can also use National Express coach service which it will take you directly to Cambridge City Centre. From the bus stop to Malta Road Residence the walk takes a minimum of 10 minutes. To Tripos slightly longer at 20 minutes walk.

### From Gatwick:

Take a train from Gatwick Airport Station to London Victoria Station. Take the Victoria Line to King's Cross Station and from there take the train to Cambridge Station. You could take a taxi for the train station to the residence or you could walk.

You can also use National Express coach service which it will take you directly to Cambridge City Centre.

## Useful Websites

<http://www.lptaxis.co.uk/services/offers>

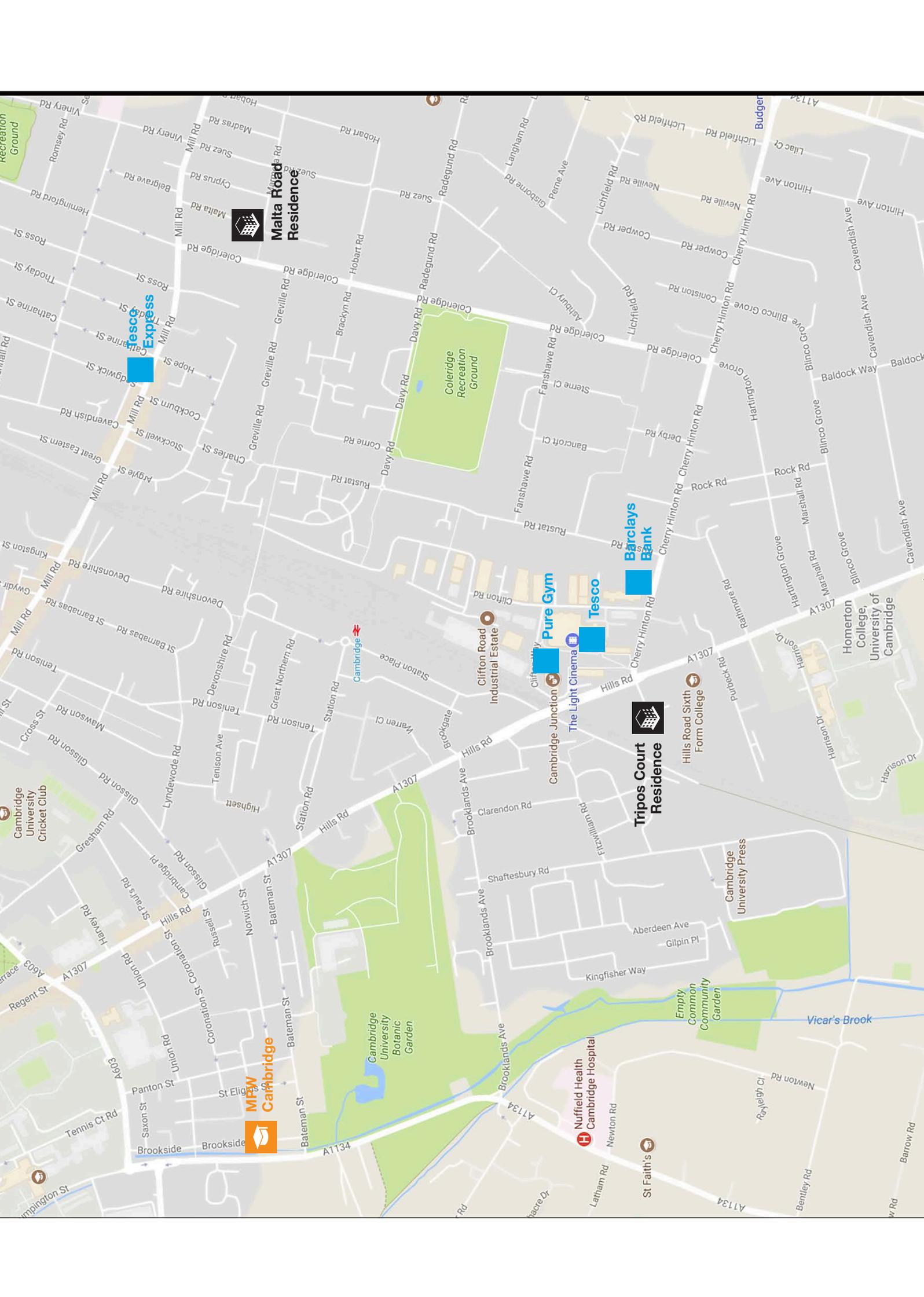
<http://www.a1cabco.co.uk/airport-prices>

<https://www.tfl.gov.uk/cdn/static/cms/documents/standard-tube-map.pdf>

<http://www.nationalexpress.com/wherewego/airports/index.aspx>

<http://www.nationalrail.co.uk/>

<http://www.gatwickexpress.com/>



**Malta Road Residence**

**Tesco Express**



**Coleridge Recreation Ground**

**Barclays Bank**

**Pure Gym**

**Tesco**



**Tripos Court Residence**



**MPW Cambridge**

**Nuffield Health Cambridge Hospital**

**St Faith's**

**Cambridge University Press**

**Hills Road Sixth Form College**

**Homerton College, University of Cambridge**

**Cambridge University Botanic Garden**

**Empty Common Community Garden**

**Vicar's Brook**

## You will have your own bedroom with...

- A bed
- Bedding, including pillows and duvet
- Bed linen (Fresh linen weekly)
- Towels (Fresh towels weekly)
- A desk with drawers and chair
- A wardrobe
- Wi-Fi

## You will have access to a bathroom with...

- Shower
- Sink
- Toilet
- Baths with shower are only available in shared bathrooms

## You will have access to...

- Living Room/Common Room with sofa, coffee table, TV and Wi-Fi internet connection
- A washing machine and dryer
- Vacuum cleaners, mops, brooms, irons, and basic first aid equipment from the Reception Team

## You will have access to a kitchen with...

- Sink
- Fridge/Freezer
- Hob
- Kettle
- Toaster
- Crockery (Plates, bowls, mugs)
- Cutlery
- Kitchen utensils
- Pots and frying pan
- Dining table and chairs

## Meal Arrangements

- Breakfast is available in each of the shared kitchens. This is served from 7am in the week days. The Accommodation Team will manage this onsite.
- Lunch is the residents own arrangement whether onsite at Malta Road/Tripes Court, in the MPW college or in the city.
- Dinner, for residents in the meal plan this will be served onsite in their shared kitchen between 6.30 and 7pm. If you would like to join the meal plan and have not already please contact the team on the emails provided in this document; for students not on the plan dinner is their own arrangement.

## What to Bring With You

### Warm Clothes

September is usually warm in Cambridge but you may need a jacket, especially if arriving at night! Winter is quite cold so you will need a warm coat, hat, gloves and scarf during the winter.

### Waterproof Clothes

The climate in the UK is famous for being very wet going into the autumn and winter months, so good quality waterproofing is a must for anyone visiting or residing in the UK.

### Adapter Plug

Any electrical item will need an adapter to work in the UK. Remember to bring adapters for hairdryers, phone/laptop chargers, etc. We will check to make sure these are safe and can tell you where you can buy adapters.

### Cash

There may be something you want to buy once you arrive in the UK. This may be as simple as a drink at the airport or a snack. It will be useful to have British Pounds (GBP) with you to get this.

## What to Expect During Your First Week

During the induction week your local MPW College and KSS staff will assist you with the following:

- Collecting your full VISA
- Register with a local doctor
- Open a Bank Account
- Police Registration
- Buy Groceries
- Plan your journey to college

You may also want to:

- Buy a UK mobile Phone
- Buy a NUS card for students discounts
- Update your Insurance

The Accommodation Team will arrange tours to the local areas. The tour will show you the local areas that you will need: Station, bus stops, shops and restaurants. The Accommodation Team have maps and information about the local area and activities in the City. See them whenever you have any questions.

## Proof of Address Letters

A proof of address letter is needed to set up a Doctors registration and a UK Bank account along with a number of other important registrations. You can request a letter from the Accommodation team to prove your address but you will also need a letter from the College. You should ask at college reception to get your letter or if you need any help when you arrive.

## Registering with a Doctor

All student visitors to the UK are entitled to free medical care from a doctor and you are required to register with your local doctor when you arrive. You will be given a GP registration form upon arrival and the Accommodation staff can assist you in completing it. Once the form is complete you will need to take it to the local doctor's surgery together with your passport and a proof of address letter. Once registered you will be given an NHS number and can book appointments to see your doctor when you are unwell or need medication.

Your local Doctors Surgeries are:

### Mill Road Surgery

279-281 Mill Road Cambridge CB1 3DG

### The Woodlands Surgery Eden House

48-49 Bateman Street, Cambridge CB2 1LR

## Police Registration, Council Tax and Bank Accounts

Some students are required to register with the Police when they arrive in the UK, or if there is a change of circumstances like:

- Moving to a new address
- Change visa

If you have a visa and are required to register with the Police, police registration takes place in college on the second week of term. You will be advised when and where you need to be on Induction day.

As a student, you are exempt from paying council tax, however, you may be asked for evidence that you are a student. If you receive any letters about council tax do not ignore it, show it to a member of the Accommodation Team or your College who will help you.

Opening a Bank Account is important for keeping your money safe, allowing you to pay for things safely, and it makes receiving transfers from home easier, too. Banks will usually want proof of ID and evidence that you are a student so ask in college reception for help.

## Insurance

All KSS residents must arrange their own insurance policy for their own items either in the hall or when out and about. There is no cover included in the cost of your room. There are multiple providers for Student Insurance such as Endsleigh or Cover4Students.

## Social Calendar

The KSS Accommodation Team will arrange trips, activities, and events throughout the academic year; we want students to see the best that Cambridge has to offer! Students are welcome to suggest their own trips that the Accommodation Team can help to arrange. The team can arrange transport, catering, and can often get discounts on tickets.

While we have nice weather we will arrange trips to the parks and punting in the river Cam, we will also take the students to visit the well renowned colleges of Cambridge University and in the winter we will arrange trips to the North Pole ice rink at Parkers Piece and the very popular firework display on November the 5th.

Students will get regular updates throughout the year of upcoming events.

## Important Document Checklist

- Confirmed Guardian details
- Your UK mobile number
- Any updated medical information
- Photo ID
- MPW registration and/or offer letter

## On Site Team Information

Part of living at KSS accommodation means that there is support available to you 24/7 should you need it. Our site team is available to chat throughout the day either face to face, via email or on the phone. The team consists of an Accommodation Officer, and Resident Assistants who work on a rota basis which will be communicated to you upon arrival.

You will be required to be present for early morning and evening curfew checks so please ensure you have read through the House Rules prior to arrival for details surrounding those.

## Contact Details

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**Email** [maltaroad@kss.co.uk](mailto:maltaroad@kss.co.uk)  
**Address** 1a-3b Malta Road,  
Cambridge CB1 3PZ

**Tripos Court** 07495675602  
**Email** [triposcourt@kss.co.uk](mailto:triposcourt@kss.co.uk)  
**Address** 10 Homerton Street,  
Cambridge CB2 8MX

## KSS Contact Information

[enquiries@kss.co.uk](mailto:enquiries@kss.co.uk)

0207 244 1960

*Kensington Student Services (KSS)*  
*52A Cromwell Road*  
*London*  
*SW7 5BE*



KSS +44 (0)20 7244 1960

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