



Kensington Student Services

A wholly owned subsidiary of MPW Ltd.



bright world

KSS Guardianship Service

in partnership with Bright World

September 2019 to June
2020 Academic Year





KSS is an independent company, wholly owned by Mander Portman Woodward (MPW). We are proud to have partnered with Bright World to deliver our guardianship programme.

- Bright World Guardianships Ltd was founded in 2000 in order to care for international students while they are in the UK.
- It is the policy of MPW, and most UK schools, that all international students must have an educational guardian for the duration of their studies. This is to ensure there is an independent adult - or company - to act on behalf of the child's parents if they are not resident in the UK.
- Bright World is uniquely positioned to provide a single point of contact for liaison between student, parents, agent, MPW College and KSS accommodation for international students' welfare and educational development.

AEGIS accreditation

Unlike many other guardianship organisations, Bright World is fully accredited by AEGIS (The Association for the Education and Guardianship of International Students). This means its practices and processes have been thoroughly inspected and audited by this important organisation and therefore guarantees that they will act in your child's best interests at all times.

AEGIS Inspector's feedback

"Bright World is a highly efficient Guardianship Organisation that provides a quality service for the students that they care for. Children's safety and welfare is at the heart of the service that they provide."

Jacqueline Scotney, Lead Inspector, AEGIS

"Safeguarding is taken very seriously by Bright World, with a designated director for safeguarding who has extensive experience in this field. Safer recruitment practice is fully embedded."

March 2017 AEGIS Re-inspection report

What is included

Head Office services

Induction meeting on arrival

Arrangement of travel services

Emergency host family allocation service

Termly visits from a Bright World Buddy, plus an induction visit on arrival

24/7 emergency assistance

Blink interactive online portal

Read and refer to important documents throughout the year

See your statement of account and pay any expenses online

Upload your son or daughter's travel arrangements and instructions to us for airport meet and greet

Receive email alerts informing you we have spoken to or are visiting your son or daughter

Read Arrival Care Plan reports with a photo gallery so you can see your son or daughter with us at the College

Receive parents' evening reports - detailed summaries of your son or daughter's academic progress

Read Host Family Care Plan reports - how they got on in their home stay

View a timeline of events year on year

Extra charges

Airport transfer fees. Fees vary according to arrival airport and college destination

Host family accommodation: £45 per night full board plus 45p/mile for pick up and drop off

Landside airport meet and greet or escort to boarding gate: £85

We offer two levels of support – standard and basic

The Standard Guardianship Service is recommended for all MPW international students. The package is tailored to meet both individual and College requirements – to provide a complete guardianship service for your child's educational and personal development.

The Basic Guardianship Service is an option for mature-minded students who are already over 18 years old at the start of the academic year. The Basic Service is ideal for students who are already familiar with the UK education system and do not require academic support. It is also suitable for MPW one-term programme students.

Pre-arrival

Once MPW confirms your fees have been paid, Bright World will be in touch to see if you require airport transfers for your child.

Bright World works hard to recruit excellent drivers, who all pass a screening process and sign a Code of Conduct charter to ensure that students are transported safely and securely to and from airports.

A photograph of the driver will be sent out in advance of travel.

Start of term

As soon as the academic year is under way, your Guardianship Care Manager will be there for you and your child.

They will handle any day-to-day problems that may arise when you need a representative to act for you with the College - such as with any academic or attendance issues.

They will liaise with MPW and KSS accommodation to give parental permissions as required and to liaise with you over arrangements during holiday times.



Visits and contact

As a Standard Guardianship student, Bright World will visit your child at the start of term - either during induction week or shortly afterwards. In addition, they will visit once a term at the College to check on how your child is getting on – discussing both academic and personal progress. This meeting will be followed by a written report sent out to parents. Bright World will liaise with all relevant parties over any issues raised during these meetings.

As a Basic Guardianship student, Bright World will also visit at the start of term and then keep in contact with you on a termly basis (by your preferred method of contact).

24/7 emergency assistance

In an emergency an experienced and caring team is available 24 hours a day, seven days a week.

Transport service (optional)

If required, Bright World can arrange airport transfers at the start and end of each term.

Meet the team

Bright World has a team of 15 staff at its Head Office in Sussex as well as 30 support staff around the UK. Those dedicated to MPW and KSS accommodation include Su Warren who manages all administration from Head Office for students at all three MPW Colleges.

In each area, a Local Coordinator acts as the Bright World Buddy for students. They can get to college easily as they live nearby and they are there to support students throughout the year.

Local coordinator

A Bright World Buddy is assigned to each of MPW's three colleges (based in London, Birmingham and Cambridge). They act as a child's mentor and independent friend in the UK and the parents' representative.

Bright World Buddies have been selected because they are kind and caring, well qualified and live near the colleges so can get there quickly if necessary.

All Bright World staff are well-trained in child safety and welfare.

Emergency host family (optional)

Bright World can help if you need a short-term host family. This may be because your child's flight is arriving after the accommodation closes or before it opens on your arrival in the UK.

All host families are fully screened and inspected by us. This service is available at an extra charge.

Fees

The standard service is £1,900 and the basic service is £1,050. Fees are payable in advance for the duration of the programme.



Su Warren

Senior Guardianship Care Manager for Bright World



Jalpa Lai

Bright World Buddy for students at MPW London



Sarah Bradshaw

Bright World Buddy for students at MPW Birmingham



Jo Voce

Bright World Buddy for students at MPW Cambridge

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