

# K|S|S

Student Accommodation

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bright world

# KSS Guardianship Service

—  
in partnership with Bright World



[www.kss.co.uk](http://www.kss.co.uk) | [www.brightworldguardianships.com](http://www.brightworldguardianships.com)



**Kensington Student Services (KSS) provides a home away from home for international and UK-based sixth-form students aged 16 plus, studying at MPW's colleges in London, Birmingham and Cambridge.**

We are committed to providing the very best environment for our students, both through our comfortable, secure accommodation and our bespoke guardianship service, proudly delivered in partnership with Bright World Guardianships.

## The role of a guardian

A guardian is an individual or agency who acts on behalf of a student's parents throughout the academic year. They are the primary contact in case of an emergency, provide additional pastoral support and attend college for progress meetings. A suitable guardian should be:

- A permanent UK resident (i.e. UK passport holder or with leave to remain)
- Over 25 years old
- A fluent English speaker
- Available 24/7 in case of emergency
- Located no more than two hours' drive of the college
- Able to provide the right level of support to the student

## Why do I need a guardian?

Like most UK schools, all of MPW's international students with parents outside of the UK are required to have an educational guardian for the duration of their studies. Guardians play an essential role in supporting students both in college and in their accommodation.

For parents who do not have their own contact who satisfies the requirements of a guardian, KSS offers a bespoke programme managed by Bright World Guardianships.

## About Bright World

Bright World Guardianships Ltd was founded in 2000 and is now one of the UK's leading guardianship organisations. Unlike many other agencies, Bright World is fully accredited to gold standard by AEGIS (The Association for the Education and Guardianship of International Students). This means their practices and processes have been thoroughly inspected and audited by this important inspectorate.

With its strategic partnership with KSS, Bright World is uniquely positioned to provide a single point of contact between student, parents, agent, KSS and MPW Colleges.





## The Bright World difference

The experience of living and studying away from your home country and family can be daunting. For those times when things go wrong, young people can miss their parents and family members being there for them. The Personal Tutor system at MPW is excellent, but the independent ear and extra layer of support is where a Bright World guardian, appointed by their parents and independent from the school, can make a huge difference.

## Guardianship Service

### Standard

- The Standard Service is recommended for all MPW international students. This service is tailored to meet both individual and College requirements – to provide a complete guardianship package for a student's educational and personal development.

### Pre-arrival

Once MPW confirms that fees have been paid, Bright World contacts parents to see if a student requires an airport transfer. Bright World works hard to recruit excellent drivers, who all pass a screening process and sign a Code of Conduct charter to ensure that students are transported safely and securely to and from airports. A photograph of the driver will be sent out in advance of travel.

### Basic

- The Basic Guardianship Service is an option for mature-minded students who are already over 18 years old at the start of the academic year. The Basic Service is ideal for students who are already familiar with the UK education system and do not require academic support. It is also suitable for MPW one-term programme students.

### Start of term

As soon as the academic year begins, a Guardianship Care Manager is on-hand to support students. They handle any day-to-day problems that arise and act on behalf of parents in liaison with the college on academic or attendance issues. They also liaise with MPW and KSS to give parental permissions as required and to discuss arrangements during holiday times with parents.



### Visits and contact

As part of the Standard Service, Bright World visits a student at the start of term - either during induction week or shortly afterwards. In addition, they will visit once a term at the College to check on how the student is progressing – discussing both academic and personal progress. This meeting will be followed by a written report sent out to parents. Bright World will liaise with all relevant parties over any issues raised during these meetings. As part of the Basic Service, Bright World will also visit at the start of term and then stay in contact with parents on a termly basis, through their preferred method.

### Local coordinator

A Bright World Buddy is assigned to each of MPW's three colleges. They act as a student's mentor and independent friend in the UK and the parents' representative. Bright World Buddies have been selected because they are kind and caring, well qualified and live near the colleges so can get there quickly if necessary. All Bright World staff are well-trained in monitoring the safety and welfare of young people.





### 24/7 emergency assistance

In an emergency an experienced and caring team is available 24 hours a day, seven days a week.

### Transport service (optional)

If required, Bright World can arrange airport transfers at the start and end of each term.

### Emergency host family (optional)

Bright World can help if a short-term host family is required. This may be because a student's flight is arriving after the accommodation closes or before it opens on your arrival in the UK. All host families are fully screened and inspected by us. This service is available at an extra charge

### Fees

The Standard Service is £1,900 and the Basic Service is £1,050. Fees are payable in advance for the duration of the programme.

## Meet the team

Bright World has a team of 15 staff at its Head Office in Sussex as well as 30 support staff around the UK. Those dedicated to MPW and KSS accommodation include Su Warren who manages all administration from Head Office for students at all three MPW Colleges. In each area, a Local Coordinator acts as the

Bright World Buddy for students. They can get to college easily as they live nearby and they are there to support students throughout the year.



**Robbie Piper**

Senior Guardianship and Safeguarding Manager, DSL, Mental Health Lead for Bright World



**Jalpa Lai**

Bright World Buddy for students at MPW London



**Inna Sheppard**

Bright World Buddy for students at MPW Birmingham



**Jo Atherton**

Bright World Buddy for students at MPW Cambridge

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